

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

JUL - 2 2004

OFFICIAL

In re Application of: Arthur S. HASELTINE

Application No.: 09/804,586

Examiner: not yet known

Filed: March 12, 2001

Art Unit: 2165

For: METHOD AND SYSTEM PROVIDING OUT-SOURCED,  
MERCHANDISE RETURN SERVICES, AND  
EXCHANGE AND ESCROW SERVICES

CERTIFICATE OF TRANSMISSION  
I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING  
FACSIMILE TRANSMITTED TO THE PATENT AND TRADEMARK  
OFFICE

ON 7-2-04  
Jonathan A. Bay  
REGISTRATION NO. 35064  
DATE 7-2-04

**SUPPLEMENTAL  
INFORMATION DISCLOSURE STATEMENT "B"**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

\*\*\* via the Centralized Facsimile Facility for \*\*\*  
\*\*\* (703) 872-9306 \*\*\*  
**Official Patent Application Related Correspondence**

Dear Sir:

Pursuant to the Duty of Disclosure set forth in 37 CFR 1.56, the references listed on the enclosed form PTO-1449 are hereby brought to the attention of the Examiner. Enclosed are copies of the non-US Patents and Published Applications (if any, eg., *IDS's may be filed without copies of U.S. Patents and Published Applications pursuant to OG Notice dated August 5, 2003*).

The enclosed references were cited in an official Action on commonly-invented, commonly-owned, co-pending U.S. Patent Application No. 09/731,680, filed December 6, 2000, not more than three months prior. The enclosed reference is submitted according to the rules but apparently is not technically prior art. The claimed invention is believed patentable over the enclosed reference. The examiner is requested to make an independent judgment

Respectfully submitted,

Date: 7-2-04

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Docket No. 437-5

FORM PTO-1449		U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE		ATTY. DOCKET NO. 437-5		SERIAL NO. 09/804,586								
LIST OF PRIOR ART CITED BY APPLICANT (Use several sheets if necessary) Page 1 of 1				APPLICANT Arthur S. Haseltine										
				FILING DATE March 12, 2001		GROUP 2165								
U.S. PATENT DOCUMENTS														
*EXAMINER INITIAL		DOCUMENT NUMBER							DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE	
	AA	6	6	1	6	0	5	5	09/2003	Okamura et al.	235	492		
	AB	6	0	1	8	7	1	9	01/2000	Rogers et al.	705	24		
	AC	5	8	9	5	4	5	3	04/1999	Cook, Kathleen	705	22		
	AD													
	AE													
	AF													
	AG													
	AH													
	AJ													
	AK													
	AL													
	AM													
FOREIGN PATENT DOCUMENTS														
		DOCUMENT NUMBER							DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO	
	AN													
	AO													
	AP													
	AQ													
OTHER PRIOR ART (Including Author, title, Date, Pertinent Pates, Etc.)														
	AR													
	AS													
	AT													

EXAMINER:

DATE CONSIDERED: